BlackBerry Mobile Fusion

Universal Device Service

Universal Device Service extends the mobile device management capabilities of BlackBerry® Mobile Fusion - providing your organization with administration and management options for iOS® and Android™ devices.

Through the same familiar BlackBerry administrative interface, the Universal Device Service enables administrators to perform a number of tasks:

- Add and import iOS and Android users and create group memberships
- View user and device information
- Define IT policies and connectivity settings
- Configure email profiles, Wi-Fi profiles, VPN profiles, and certificate profiles
- Manage applications on devices
- Assist users in the recovery of misplaced devices.

Administrator Capabilities

Configure Profiles	iOS	Android
ActiveSync® email profiles	Yes	No
VPN profiles	Yes	No
Wi-Fi profiles	Yes	Yes
User certificate profiles (Allow a device or user to authenticate against services that accept certificate based authentication.)	Yes	Yes
CA certificate profiles (Allow a device to establish a trusted relationship with services that use certificates issued by this certificate authority.)	Yes	Yes
SCEP configuration profiles (Permit a device to enroll a certificate from a certificate authority that supports the SCEP.)	Yes	No
Device and OS specific IT security policies (iOS 4.x and above, Android 2.x and above.)	Yes	Yes

IT Actions	iOS	Android
Lock the device	Yes	Yes
Clear password	Yes	Yes
Reset device password	Yes	Yes
Delete all device data	Yes	Yes
Delete MDM configurations (Removes the configuration profiles and policies. Does not remove the apps on the device or the device client itself.)	Yes	Yes
Delete work data (mail, calendar, contacts)	Yes	No

Control Roaming	iOS	Android
Disable background fetch while roaming	Yes	No
Disable roaming	Yes	No
Disable data while roaming (iOS 5.x and above)	Yes	No
Disable voice while roaming (iOS 5.x and above)	Yes	No

Manage Applications	iOS	Android
Provision internally developed enterprise applications	Yes	Yes
Provision store front applications (App Store™ or Android Market™)	Yes	Yes
Designate provisioned applications as optional or mandatory	Yes	Yes
Apply sanctions when mandatory apps are not installed	Yes	Yes
Option to automatically whitelist all provisioned applications	Yes	Yes
Manage application catalog and repository	Yes	Yes
Display enterprise applications via device client	No	Yes

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Manage Users and Groups	iOS	Android
Manually add users	Yes	Yes
Import and synchronize users from Active Directory®	Yes	Yes
Add a user to a single group	Yes	Yes
Synchronize groups from Active Directory	Yes	Yes
Configure profiles per user or per group	Yes	Yes
Support for tiered administrator roles	Yes	Yes
View consolidated user lists in BlackBerry Mobile Fusion Studio	Yes	Yes

Manage System Settings	iOS	Android
Set default device activation restrictions by OS and version	Yes	Yes
Set maximum number of device activations per user	Yes	Yes
Set maximum number of devices per user	Yes	Yes
Manage certificates for Apple™ Push Notification service (APNs)	Yes	N/A
Manage ActiveSync server settings	Yes	Yes
Manage device activation email settings	Yes	Yes
Manage certificate authorities and SCEP profiles	Yes	Yes
Set default device liability (company or personal owned)	Yes	Yes

View Device Settings	iOS	Android
Designate Device Liability	Yes	Yes
Username, email and phone number	Yes	Yes
Activation state, date of activation, last contact	Yes	Yes
Wireless carrier	Yes	Yes
Hardware details (CPU, RAM, available memory and storage)	Yes	Yes
Network details (IP, MAC, VPN, Wi-Fi, security protocols)	Yes	Yes
Hardware features (Bluetooth® version, GPS, camera, battery, gyroscope, form factor, dimensions)	Yes	Yes
Operating System type and version	Yes	Yes
Jailbroken or rooted	Yes	Yes
Profiles applied to the device	Yes	Yes
Presence of media card and available storage	No	Yes
Media card encryption	No	Yes
Unresponsive device along with details	Yes	Yes
Whitelisted application installed	Yes	Yes

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End User Capabilities

Device Clients	iOS	Android
Required for activation	Yes	Yes
Displays mandatory & optional apps provisioned by the administrator	Yes	Yes
Displays the status (installed/assigned) of the applications	Yes	Yes
Displays the profiles configured by the administrator	Yes	Yes
Displays the IT policies assigned by the administrator	Yes	Yes
Provides notifications to the device user	Yes	Yes
Provides device compromise data to the user and administrator	Yes	Yes
Download of device client from device-specific storefront	Yes	Yes

For more information about BlackBerry Mobile Fusion, visit www.blackberry.com/mobilefusion

To purchase and download Universal Device Service, visit www.blackberry.com/downloads